

Sample Application Configuration Guide for the SoundPoint[®] IP/SoundStation[®] IP Family

SIP 3.0.0



March, 2008 Edition 1725-47016-001 Rev. A1 SIP 3.0.0

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About This Guide

The Sample Application Configuration Guide for the SoundPoint IP/SoundStation IP family is for administrators and users of SoundPoint IP/SoundStation IP phones.

The following related documents for SoundPoint IP/SoundStation IP family are available:

- User Guides, which describe the basic and advanced features available on the phones
- Administrator's Guide, which describes how to configure, customize, manage, and troubleshoot SoundPoint IP/SoundStation IP phone systems
- Developer's Guide, which assists in the development of applications that run on the SoundPoint IP/SoundStation IP phone's Microbrowser
- · Technical Bulletins, which describe workarounds to existing issues
- Release Notes, which describe the new and changed features and fixed problems in the latest version of the software

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Overview

You can configure your company's SoundPoint IP and SoundStation IP phones to display certain information in the idle display and Microbrowser, such as stock ticker and news or weather feeds.

This chapter provides an overview of the sample applications available on the SoundPoint IP 330/320, 430, 501, 550, 600, 601, and 650 desktop phones and SoundStation IP 4000 conference phone. These sample applications are supported on the phones running SIP 2.2 or later. These applications include:

- Stock ticker
- Weather feed
- News feed
- Thought of the day

System administrators determine if the sample applications will be displayed on user's phones through a downloadable utility. Users can change the display of the sample applications that run on the phone's idle display or Microbrowser.

If you are a system administrator:

- Refer to Configuring Sample Applications Administrator Tasks on page 2-1 for instructions on how to configure the SoundPoint IP and SoundStation IP phones in your organization to run the sample applications.
- For more information on the Microbrowser itself, refer to the Web Application Developer's Guide for the SoundPoint IP / SoundStation IP Family at http://www.polycom.com/support/voicedocumentation/.

If you are a user:

- Refer to Customizing Sample Applications User Tasks on page 3-1 for instructions on how to configure your SoundPoint IP or SoundStation IP phone to run the sample applications.
- **Note** Polycom is not responsible for supporting these sample applications or any applications that you create from these samples.

Configuring Sample Applications – Administrator Tasks

This chapter provides information for system administrators on how to configure the SoundPoint IP and SoundStation IP phones to run the following sample applications:

- Stock Ticker
- Weather Feed
- News Feed
- Thought of the Day

First refer to the following section, Using Sample Applications:

- To install and run the sample applications utility
- To add or delete users
- To change the administrator's password
- To configure your users' phones

Refer to Configuring Sample Applications to configure display of the sample applications.

If you are a user, refer to Customizing Sample Applications – User Tasks on page 3-1 for instructions on how to configure your SoundPoint IP or SoundStation IP phone to run the sample applications.

Using Sample Applications

This section provides information on the following topics:

- Installing Sample Applications
- Adding and Deleting Users

- Changing Administrator's Password
- Configuring Your User's Phone

Installing Sample Applications

The sample applications are bundled together in one executable. The executable must run as a web server on a Microsoft[®] Windows[®] compatible computer.

Note	If you have installed the sample applications executable before, you must uninstall it and delete the installed directory from the computer before reinstalling it.
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To install, run, and access the sample application executable:

1. Download the **setup.exe** file.

The executable is available from the Polycom Resource Center at http://extranet.polycom.com/csnprod/signon.html .

- **2.** Install the executable into the desired location.
- **3.** Once the executable is installed, select *Start* > *Programs* > *Polycom* > *Sample Application Server* > *Start Server*.

To stop the executable, select *Start* > *Programs* > *Polycom* > *Sample Application Server* > *Shutdown Server*.

4. To access the sample application configuration utility, select *Start* > *Programs* > *Polycom* > *Sample Application Server* > *IT Manager Home Page*.

The following login screen will appear.

IT Manager/User Login	
User Name	
Password	
Submit	

Adding and Deleting Users

After you configure the sample applications, determine which users will have access to those applications by adding a user name and password for each user.

You can also delete users at later time if you decide that you do not want them to have access to the sample applications.

The following figure shows the user configuration page. The **User Name** text box is indicated.

TOGETHER. GREAT THINGS HAPPEN.			
Apj	plication And User Configuration	n	
Change Password			Logout
Application Configuration			
Stocks			
Weather			
News	User Name	Delete	
Thought For The Day	1	Delete	
User Configuration	Add Us		
User	User Name		
	Password		
	Submit		

You must notify users of their user name and password before they can access the sample application screens and features on the SoundPoint IP phones.

Changing Administrator's Password

You can change the password that allows you access the sample application configuration pages.

The default administrator user name is "admin" and the default password is "password".

The following figure shows the password configuration page.

TOGETHER. GREAT THINGS HAPPEN.		
	Application And User Configuration	
Change Password		Logout
Application Configuration		
Stocks		
Weather		
News		
Thought For The Day	Change Password	
	Old Password	
User Configuration	New Password	
<u>User</u>	Confirm Password	
	Submit	

Configuring Your User's Phone

To run the sample applications on the phone's idle display or Microbrowser, the phone's main browser and idle display must point to the sample applications login page URL and idle page URL respectively. Users will then connect to your application when they press the **Application** key (or select the **Application** feature item) on their phones.

Note For more information on why to create another configuration file, refer to the "Configuration File Management on SoundPoint IP Phones" whitepaper at www.polycom.com/support/voice/.

To allow an application to be run from the Microbrowser:

- 1. Open a new configuration file in an XML editor.
- **2.** Add the Microbrowser <mb> parameter.
- **3.** Set mb.idleDisplay.home to the URL used for Microbrowser idle display home page.

For example, mb.idleDisplay.home=http://<your computer's IP
address>/sampleapps/idle

4. Set mb.main.home to the URL used for Microbrowser home page.

For example, mb.main.home=http://<your computer's IP
address>/sampleapps/login

- **5.** Save your changes and close the XML editor.
- **6.** Add the new files to the master configuration file's CONFIG_FILES list in the appropriate order.

Since the files are processed left to right, any parameter which appears in first file will override the same parameter in later files.

For more information on changes to the SIP configuration files, refer to the *Administrator's Guide for the SoundPoint IP / SoundStation IP Family* at http://www.polycom.com/support/voicedocumentation/.

Configuring Sample Applications

This section provides information on the following topics:

- Configuring Stock Ticker
- Configuring Weather Feed
- Configuring News Feed
- Configuring Thought of the Day

Configuring Stock Ticker

The stock ticker application displays the daily stock price for a particular stock – in graphical format – in the phone's idle display.

The stock ticker application is enabled for users by default. A 10 second refresh interval is set by default.

Note To restrict this application for users, you must disable the stock ticker application before enabling the individual user. Then re-enable the stock ticker application.

This section provides information on the following topics:

- Adding Stock
- Deleting Stock
- Enabling/Disabling Stock Ticker
- Enabling/Disabling Stock Ticker Display
- Setting Refresh Interval for Stock Ticker

Adding Stock

This option allows you to add a new stock symbol. Users can monitor up to four stocks at one time. When you add a fifth stock, the last one added is deleted. The last stock that you added becomes the default for display.

The following figure shows the Stock Ticker configuration page. The **Add Stock Symbol** text box is indicated.

TOGETHER. GREAT THINGS HAPPEN.				
	Application And User	Configuration		
Change Password				Logout
Application Configuration				
<u>Stocks</u> <u>Weather</u> News	Stock Symbol PLCM	Home Page Disable	Delete Stock Symbol Delete	
Thought For The Day User Configuration		ole Stocks appl Period 15 Submi	ication for Users	I
<u>User</u>	'PLCM Symt	f' addedd succ Add Stock S ool Submi	ymbol	

Deleting Stock

This option allows you to delete a stock symbol.

The following figure shows the Stock Ticker configuration page. The **Delete Stock Symbol** button is indicated.

	Application And User	Configuration		
Change Password				Logo
Application Configuration				
Stocks				
Weather	Stock Symbol	Home Page	Delete Stock Symbol	
News	PLCM	Disable	Delete	
Thought For The Day		1		
			ication for Users	
User Configuration	Refres	n Period 15 Submi		
User				
	PLC	M' addedd succ	essfully.	
		Add Stock S	ymbol	
	Syn	ibol 🗌		
		Submi	t	

Enabling/Disabling Stock Ticker

This option allows you to enable or disable the stock ticker in the phone's idle display.

The following figure shows the Stock Ticker configuration page. The **Enable Stock Ticker** application check box is indicated.

TOGETHER. GREAT THINGS HAPPEN.				
Ap	plication And User	Configuration		
Change Password				<u>Logout</u>
Application Configuration				
Stocks	Stock Symbol	Home Page	Delete Stock Symbol	
Weather		Disable	Delete	
News	PLCM			
Thought For The Day User Configuration		ble Stocks appl 1 Period 15 Submi	ication for Users	
User		Gubini		
	PLC	M' addedd succ Add Stock S		
	Sym	ibol Submi	t	

Enabling/Disabling Stock Ticker Display

This option allows you to enable or disable the display of the default stock symbols in the phone's idle display.

The following figure shows the Stock Ticker configuration page. The **Home Page** display button is indicated.

TOGETHER. GREAT THINGS HAPPEN.		
	Application And User Configuration	
Change Password		Logou
Application Configuration		
Stocks		
Weather	Stock Symbol Home Page Delete Stock Symbol	
News	PLCM Disable Delete	
<u>Thought For The Day</u> User Configuration <u>User</u>	Enable Stocks application for Users Refresh Period 15 Submit PLCM' addedd successfully. Add Stock Symbol Symbol Submit	

Setting Refresh Interval for Stock Ticker

This option allows you to set the refresh interval for the stock display in the phone's idle display.

The following figure shows the Stock Ticker configuration page. The **Refresh Period** text box is indicated.

TOGETHER. GREAT THINGS HAPPEN.		
	Application And User Configuration	
Change Password		Logout
Application Configuration		
<u>Stocks</u> <u>Weather</u> News	Stock Symbol Home Page Delete Stock Symbol PLCM Disable Delete	
Thought For The Day User Configuration		
<u>User</u>	'PLCM' addedd successfully. Add Stock Symbol Symbol Submit	

Configuring Weather Feed

The weather feed application displays the current weather for a particular city – in tabular format – in the phone's idle display.

The weather feed application is enabled for users by default. A 10 second refresh interval is set by default.

Note To restrict this application for users, you must disable the weather feed application before enabling the individual user. Then re-enable the weather feed application.

This section provides information on the following topics:

- Adding Postal Code/City
- Deleting Postal Code/City
- Enabling/Disabling Weather Feed
- Enabling/Disabling Weather Feed Display
- Setting Refresh Interval for Weather Feed

Adding Postal Code/City

This option allows you to add of a new postal code or city. Up to two locations can be monitored at one time. When a third location is added, the last one added is written over. The latest location added becomes the default for display.

Note

- For cities outside the United States, use the international city code. For example:
- London, UK is "UKXX0085"
- Paris, France is "FRXX0076"
- Munich, Germany is "GMXX0087"
- Toronto, Canada is "CAXX0504"

The following figure shows the Weather Feed configuration page. The **Add Weather Location** text box is indicated.

Change Password		
		Log
Application Configuration		
Stocks	Zip/City Home Page Delete Zip/City	
Weather	Code Disable Delete	
News	90009 Disable Delete	
Thought For The Day	·	
	Enable Weather application for Users	
User Configuration	Refresh Period 15	
User	Submit	
	'90009' addedd successfully. Add Weather Location	
	Zip/City	
	Code	
	Submit	

Deleting Postal Code/City

This option allows you to delete a location.

The following figure shows the Weather Feed configuration page. The **Delete Weather Location** button is indicated.

TOGETHER. GREAT THINGS HAPPEN.		
	Application And User Configuration	
Change Password		Logout
Application Configuration		
Stocks	Zip/City Code Home Page Delete Zip/City Code Code	
Weather	Disable Delete	
News	90009	
Thought For The Day	·	
	Enable Weather application for Users	
User Configuration	Refresh Period 15	
<u>User</u>	Submit	
	'90009' addedd successfully.	
	Add Weather Location	
	Zip/City Code	
	Submit	

Enabling/Disabling Weather Feed

This option allows you to enable or disable the weather feed in the phone's idle display.

The following figure shows the Weather Feed configuration page. The **Enable Weather Feed** application check box is indicated.

	Application And User Configuration	
Change Password		-
Application Configuration		
<u>Stocks</u> Weather	Zip/City Code Home Page Delete Zip/City Code	
News	90009 Disable Delete	
Thought For The Day		
User Configuration	Image: Constraint of the second se	
	'90009' addedd successfully. Add Weather Location	
	Zip/City Code	
	Submit	

Enabling/Disabling Weather Feed Display

This option allows you to enable or disable the display of the default weather feed in the phone's idle display.

The following figure shows the Weather Feed configuration page. The **Home Page** display button is indicated.

Application And User Configuration						
Change Password	Logout					
Application Configuration						
Stocks	Zip/City Home Pr Delete Zip/City					
Weather	Code Code					
News	90009 Disable Delete					
Thought For The Day	·					
	Enable Weather application for Users					
User Configuration	Refresh Period 15					
User	Submit					
	'90009' addedd successfully.					
	Add Weather Location					
	Zip/City Code					
	Submit					

Setting Refresh Interval for Weather Feed

This option allows you to set the refresh interval for the weather feed display in the phone's idle display.

The following figure shows the Weather Feed configuration page. The **Refresh Period** text box is indicated.

	Application And User Configuration	
Change Password		Ī
Application Configuration		
Stocks	Zip/City Home Page Delete Zip/City	
Weather	Code Disable Delete	
News	90009 Disable Delete	
Thought For The Day		
	Enable Weather application for osers	
User Configuration	Refresh Period 15	
-	Submit	
Jser		
	'90009' addedd successfully.	
	Add Weather Location	
	Zip/City Code	
	Submit	

Configuring News Feed

The news feed application displays the current news - in headline format - in the phone's idle display.

The news feed application is enabled for users by default. A 10 second refresh interval is set by default.

Note To restrict this application for users, you must disable the news feed application before enabling the individual user. Then re-enable the news feed application.

This section provides information on the following topics:

- Selecting News Feed
- Enabling/Disabling News Feed
- Setting Refresh Interval for News Feed

Selecting News Feed

This option allows you to select a news feed.

The following figure shows the News Feed configuration page. The **Choose News Feed** button is indicated. If you want to enter a custom news feed, enter the value, then press **Submit**.

Application Configuration				
OLYCOM'			Default RSS Feeds	
TOGETHER, GREAT THINGS HAPPEN,			RSS Name	Top Stories
	Applic:	ation And User Configuration	RSS URL	Top Stories Terrorism too.com/rss/lopstories
Change Password				World Politics
Application Configuration				Pointes Elections Business
Stocks		-		Technology
Weather	RSS Name			RI Sports Entertainment
News	Top Stories	http://rss.news.yahoo.com/rss	topstories	Health Science
hought For The Day		Enable News	application for Us	
		Refresh Period	10	
User Configuration		S	ubmit	
User		Add I	RSS Feed	
		RSS Name]
		RSS Url]
		Choose	Submit	

Enabling/Disabling News Feed

This option allows you to enable or disable the news feed in the phone's idle display.

The following figure shows the News Feed configuration page. The **Enable News Feed** application check box is indicated.

ication And User Configuration
Logot
Enable News application for Users
Refresh 15
Period

Setting Refresh Interval for News Feed

This option allows you to set the refresh interval for the news feed display in the phone's idle display.

The following figure shows the News Feed configuration page. The **Refresh Period** text box is indicated.

TOGETHER. GREAT THINGS HAPPEN.	
	Application And User Configuration
Change Password	Logout
Application Configuration	
Stocks	
Weather	
News	
Thought For The Day	
	Enable News application for Users
User Configuration	Refresh Period
User	Submit

Configuring Thought of the Day

The thought of the day application displays a line of information in the phone's idle display. The thought of the day comes from http://www.quotationspage.com/qotd.html.

The thought of the day application is enabled for users by default. A 10 second refresh interval is set by default.

Note

To restrict this application for users, you must disable the thought of the day application before enabling the individual user. Then re-enable the thought of the day application.

This section provides information on the following topics:

- Enabling/Disabling Thought of the Day
- Setting Refresh Interval for Thought of the Day

Enabling/Disabling Thought of the Day

This option allows you to enable or disable the thought of the day in the phone's idle display.

The following figure shows the Thought of the Day configuration page. The **Enable Thought of the Day** application check box is indicated.

TOGETHER. GREAT THINGS HAPPEN.		
1	Application And User Configuration	
Change Password		Logou
Application Configuration		
Stocks		
Weather		
News		
Thought For The Day		
	Enable Thought For The Day application for Users	
User Configuration	Refresh Period 15	
User	Submit	

Setting Refresh Interval for Thought of the Day

This option allows you to set the refresh interval for the thought of the day display in the phone's idle display.

The following figure shows the Thought of the Day configuration page. The **Refresh Period** text box is indicated.

TOGETHER. GREAT THINGS HAPPEN.		
	Application And User Configuration	
Change Password		Logout
Application Configuration		
Stocks		
Weather		
News		
Thought For The Day		
	Enable Thought For The Day application for Users	
User Configuration	Refresh Period 15	
<u>User</u>	Submit	

Customizing Sample Applications – User Tasks

This chapter provides information for users on how to customize the sample applications running on their SoundPoint IP or SoundStation IP phone. These sample applications include:

- Stock Ticker
- Weather Feed
- News Feed
- Thought of the Day

Refer to the following section, Customizing Sample Applications, to customize the display of the sample applications on your phone.

If you are a system administrator, refer to Configuring Sample Applications – Administrator Tasks on page 2-1 for instructions on how to configure the SoundPoint IP and SoundStation IP phones in your organization to run the sample applications.

Customizing Sample Applications

This section provides information on the following topics:

- Customizing Stock Ticker
- Customizing Weather Feed
- Customizing News Feed
- Customizing Thought of the Day

Customizing Stock Ticker

Note

The stock ticker application displays the daily stock price – in graphical format – for a particular stock on your phone's idle display.

The stock ticker application is enabled by default. A 10 second refresh interval is set by default.

Note If you do not want this application running on your phone, you must specifically disable it yourself.

This section provides information on the following topics:

- Adding Stock
- Enabling/Disabling Stock Ticker
- Setting Refresh Interval for Stock Ticker
- Viewing Stock Quotes
- Stock Chart Display

Adding Stock

This option allows you to add a new stock symbol.

To add a new stock symbol:

- **1.** Press the **Applications** key.
- 2. Select the Add/Delete Stocks link.
- **3.** Enter the stock symbol.
- **4.** Press the **Exit** soft key.

You can delete any of the current stock symbols.

Enabling/Disabling Stock Ticker

This option allows you to enable or disable the stock ticker in your phone's idle display.

To enable the stock ticker on your phone:

- **1.** Press the **Applications** key.
- 2. Select the Select Apps for Display link.

3. To enable use of the stock ticker on your phone, select the **Stocks** check box.

To disable use of the stock ticker on your phone, clear the **Stocks** check box.

If the check box is selected, the application will be displayed in your phone's idle display. If the check box is not selected, that application is not enabled for your phone.

4. Press the **Exit** soft key.

Setting Refresh Interval for Stock Ticker

This option allows you to set the refresh interval for the stock chart displayed in your phone's idle display.

To change the refresh interval:

- **1.** Press the **Applications** key.
- 2. Select the Select Apps for Display link.
- **3.** Change the appropriate refresh interval.
- **4.** Press the **Exit** soft key.

Viewing Stock Quotes

You can view the latest stock trade value shown in your phone's idle display.

To add a new stock symbol:

- **1.** Press the **Applications** key.
- Select the Add/Delete Stocks link.
- 3. Select the View Stock Quotes link.

The latest stock trade values appear.

4. Press the **Exit** soft key.

Stock Chart Display

The stock chart for all configured stocks are displayed in your phone's idle display. The display of the stock chart rotates based on the refresh interval.

Customizing Weather Feed

The weather feed application displays the current weather — in tabular format — for a particular city in your phone's Microbrowser idle display.

The weather feed application is enabled by default. A 10 second refresh interval is set by default.

Note If you do not want this application running on your phone, you must specifically disable it yourself.

This section provides information on the following topics:

- Adding Postal Code/City
- Enabling/Disabling Weather Feed
- Setting Refresh Interval for Weather Feed
- Weather Feed Display

Adding Postal Code/City

This option allows you to add of a new postal code or city.

To add a new location:

- **1.** Press the **Applications** key.
- 2. Select the Add/Delete Weather link.
- **3.** Enter a new location as a postal code or city code.
- Note For cities outside the United States, use the international city code, which can be obtained from http://www.aspnetresources.com/tools/locid.aspx .
 - **4.** Press the **Exit** soft key.

Note You can delete any of the current locations.

Enabling/Disabling Weather Feed

This option allows you to enable or disable the weather feed in your phone's idle display.

To enable the weather feed on your phone:

- **1.** Press the **Applications** key.
- 2. Select the Select Apps for Display link.

3. To enable use of the weather feed on your phone, select the **Weather** check box.

To disable use of the weather feed on your phone, clear the **Weather** check box.

If the check box is selected, the application will be displayed in your phone's idle display. If the check box is not selected, that application is not enabled for your phone.

4. Press the **Exit** soft key.

Setting Refresh Interval for Weather Feed

This option allows you to set the refresh interval for the weather feed displayed in your phone's idle display.

To change the refresh interval:

- **1.** Press the **Applications** key.
- 2. Select the Select Apps for Display link.
- **3.** Change the appropriate refresh interval.
- **4.** Press the **Exit** soft key.

Weather Feed Display

You can view the latest weather information shown in your phone's idle display. The display of the location's weather rotates based on the refresh interval.

Customizing News Feed

The news feed application displays the current news — in headline format — in your phone's idle display or Microbrowser idle display.

The news feed application is enabled by default. A 10 second refresh interval is set by default.

Note If you do not want this application running on your phone, you must specifically disable it yourself.

This section provides information on the following topics:

- Enabling/Disabling News Feed
- Setting Refresh Interval for News Feed
- News Feed Display

Enabling/Disabling News Feed

This option allows you to enable or disable the news feed in your phone's idle display.

To enable the news feed on your phone:

- **1.** Press the **Applications** key.
- 2. Select the Select Apps for Display link.
- **3.** To enable use of the news feed on your phone, select the **News** check box.

To disable use of the news feed on your phone, clear the News check box.

If the check box is selected, the application will be displayed in your phone's idle display. If the check box is not selected, that application is not enabled for your phone.

4. Press the **Exit** soft key.

Setting Refresh Interval for News Feed

This option allows you to set the refresh interval for the news feed displayed in your phone's idle display.

To change the refresh interval:

- **1.** Press the **Applications** key.
- 2. Select the Select Apps for Display link.
- 3. Change the appropriate refresh interval.
- **4.** Press the **Exit** soft key.

News Feed Display

You can view the latest news headlines shown in your phone's idle display. The display of the news rotates based on the refresh interval.

You can view also the latest news headlines in your phone's Microbrowser idle display. Press the **Applications** key, then press the **News** link.

Customizing Thought of the Day

The thought of the day application displays a line of information in your phone's idle display.

The thought of the day application is enabled by default. A 10 second refresh interval is set by default.

Note If you do not want this application running on your phone, you must specifically disable it yourself.

This section provides information on the following topics:

- Enabling/Disabling Thought of the Day
- Setting Refresh Interval for Thought of the Day
- Thought of the Day Display

Enabling/Disabling Thought of the Day

This option allows you to enable or disable the thought of the day in your phone's idle display.

To enable the thought of the day on your phone:

- **1.** Press the **Applications** key.
- 2. Select the Select Apps for Display link.
- **3.** To enable use of the thought of the day on your phone, select the **News** check box.

To disable use of the thought of the day on your phone, clear the **News** check box.

If the check box is selected, the application will be displayed in your phone's idle display. If the check box is not selected, that application is not enabled for your phone.

4. Press the **Exit** soft key.

Setting Refresh Interval for Thought of the Day

This option allows you to set the refresh interval for the thought of the day displayed in your phone's idle display.

To change the refresh interval:

- **1.** Press the **Applications** key.
- 2. Select the Select Apps for Display link.
- **3.** Change the appropriate refresh interval.
- **4.** Press the **Exit** soft key.

Thought of the Day Display

You can view the thought of the day shown in your phone's idle display. The display of the thought of the day rotates based on the refresh interval.

You can also view the thought of the day in your phone's Microbrowser idle display. Press the **Applications** key, then press the **Thought of the Day** link.

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